

Last bill	Payments	Balance	This bill	Total amount due
\$373.84	\$373.84	\$0.00	\$383.20	\$383.20

MR L A & MRS C A SCANDRETT
22 CAMBRIDGE AVE
VAUCLUSE NSW 2030

Please pay by

See below

Account number

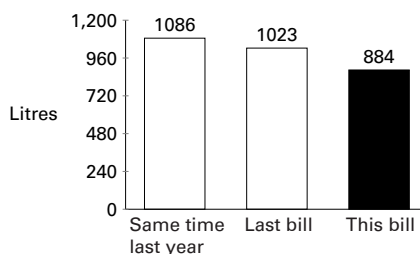
4197 668

Account for residential property

22 Cambridge Ave Vaucluse

Fixed charges - GST free		1 Jan 20 - 31 Mar 20	\$
Water service			24.04
Wastewater (sewerage) service			153.08
Usage charges - GST free		29 Nov 19 - 11 Mar 20	
Water	29/11 - 11/03	92 kL at \$2.2400 a kL <i>See over for details</i>	206.08
Total amount due			\$383.20

Your average daily usage



1000 litres
=
1 kilolitre

How much water did you use?

Continued over

AUTOMATIC PAYMENT NOTIFICATION

On 01/04/20, the due date for payment, Sydney Water will forward a debit of \$383.20 to your nominated financial institution for direct debit approval.

If you do not wish this transaction to take place or you have changed your nominated bank account, please ring Sydney Water on 8849 4949 during business hours before 01/04/20.

NOTE: Please allow a minimum of 2 business days for this payment to be authorised by your financial institution.

Online ID: 1054360

Payment number

4197 668 0003

Account for residential property**22 Cambridge Ave Vaucluse****Water meter details****Meter Reading Period:** 29 Nov 19 - 11 Mar 20

Meter No.	This Reading	Last Reading	Consumption (kL)
BTKK0233	166	74	92

Total water used in 104 days was 92 kilolitres

Customer information

- We're securing the future of Greater Sydney's water supply. Water usage charges have increased from \$2.11 to \$2.24 a kL as water is now being supplied from the Sydney Desalination Plant. The Independent Pricing & Regulatory Tribunal (IPART) sets our prices. For more information, visit sydneywater.com.au/ourprices.
- We've introduced water restrictions to help save water. To find out what you can and can't do, visit sydneywater.com.au/restrictions.
- We may give a concession to pensioners with a Pensioner Concession Card, a Department of Veterans' Affairs Gold Card (TPI/TTI, War Widow/Widower or EDA) or who receive a Department of Veterans' Affairs intermediate rate pension. For more information visit sydneywater.com.au/pensionrebates
- You can view the Quarterly Drinking Water Quality report at sydneywater.com.au/wateranalysis
- You can access *Our contract with you* at sydneywater.com.au/contract
- Further information on the Customer Contract, including rebates for service interruptions, is available at sydneywater.com.au/contract. In most cases, Sydney Water will apply a service interruption rebate automatically to your next bill and you do not need to take any action.
- If you are having difficulty paying your bill, we can help. We have flexible payment options to help you plan your payments. We may offer payment extensions, a regular payment arrangement, the Payment Assistance Scheme (PAS) and the BillAssist customer assistance program. **Call us on 13 20 92.**
- A late payment fee of \$5.18 (including \$0.47 GST) or interest, whichever is higher, may be charged on overdue amounts. The current interest rate is 4.75% a year.
- Hearing impaired customers can phone via NRS for a TTY service on **13 36 77**, quoting **13 20 90**.
- We collect and use your personal information so we can contact you about your account, service outages and interruptions. If necessary, we may exchange contact information with local councils to ensure your bills get to you. For more information about how we handle your personal information, visit sydneywater.com.au/privacy.
- You can read the latest edition of our Waterwrap newsletter at sydneywater.com.au/waterwrap

*Continued next page***Payment number****Total amount due****4197 668 0003****\$383.20****Changing your mailing address?**

Please call us on 13 20 92 or visit

sydneywater.com.au/addresschanges

to change your address online.

Interpreter Service 13 14 50

إذا كنت تحتاج إلى مترجم، يرجى الاتصال بالرقم أعلاه.

如果您需要傳譯員的協助，請致電以上的號碼。

Αν χρειάζεστε διερμηνέα, τηλεφωνήστε στον παραπάνω αριθμό.

Se vi serve un interprete, telefonate al numero indicato sopra.

통역사가 필요하시면 위의 번호로 전화하십시오.

Nếu quý vị cần thông dịch viên, hãy gọi đến số trên đây.

Account for residential property**22 Cambridge Ave Vacluse****Faults and Leaks (available 24 hours)**

Please ring 13 20 90 in cases of service difficulty and emergency.

